

Terms and Conditions

Welcome to the National Science Centre, Guwahati website. By accessing or using our website and services, you agree to be bound by these Terms and Conditions. Please read them carefully.

1. General

- The website facilitates online ticket booking for entry to the National Science Centre, Guwahati.
- All visitors must present a valid e-ticket or printed ticket for entry.
- Tickets are non-transferable and valid only for the selected date and time.

2. Ticket Booking

- Tickets can be purchased online through our website using the available payment options.
- Prices are subject to change without prior notice.

3. Visitor Conduct

- Visitors are expected to follow the Centre's rules and guidelines during their visit.
- Any form of misconduct or damage to property may result in removal from the premises without a refund.

4. Intellectual Property

- All content on this website, including text, images, logos, and graphics, is the property of the National Science Centre, Guwahati and is protected by applicable copyright laws.

5. Limitation of Liability

- The National Science Centre, Guwahati is not liable for any damages arising from the use or inability to use the website or services.

6. Modifications

- We reserve the right to modify these Terms and Conditions at any time. Continued use of the website constitutes acceptance of the updated terms.

Privacy Policy

The National Science Centre, Guwahati is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you use our website.

1. Information We Collect

- Personal Information: Name, email address, contact number, and payment details during ticket purchases.
- Non-Personal Information: Website usage data through cookies for analytics purposes.

2. How We Use Your Information

- To process and confirm your ticket purchases.
- To send booking confirmations and updates.
- To improve our website and services.

3. Data Protection

- Your data is stored securely, and we implement industry-standard security measures.
- We do not sell, trade, or rent your personal information to third parties.

4. Third-Party Services

- We use secure third-party payment gateways for processing online transactions. Please refer to their privacy policies for more details.

5. Cookies

- Our website uses cookies to enhance user experience. You may choose to disable cookies through your browser settings.

6. Changes to Privacy Policy

- We may update this Privacy Policy periodically. Changes will be posted on this page with the updated effective date.

Refund and Cancellation Policy

The National Science Centre, Guwahati strives to provide a seamless ticket booking experience. Please review our refund and cancellation policies carefully.

1. Ticket Cancellation

- Tickets once purchased cannot be canceled or rescheduled.
- No refunds will be issued for missed visits or late arrivals.

2. Refunds for Canceled Events

- If the Centre cancels an event or closes due to unforeseen circumstances, a full refund will be issued to the original payment method.

3. Payment Failures

- If a payment fails but the amount is deducted from your account, please contact us at [Insert Contact Email/Phone] with proof of transaction for resolution.

4. No-Show Policy

- No refunds will be provided for no-shows or unused tickets.